











## REGISTRATION

## HOW DO I SIGN UP FOR THE MY CLUB HUB PARENT PORTAL?

You can sign up for the Parent Portal by using the QR code link on the front of the FAQ guide. Click the "Need a login?" button at the bottom of the screen to create your account. If your child has held a membership previously and you have never accessed your account, check with Membership Desk to see if your account needs to be activated.

## HOW DO I LOGIN INTO THE PARENT PORTAL TO REGISTER MY MEMBER FOR SUMMER CENTER?

Scan the QR code on the front page to follow the link to the Parent Portal. Your username is the email address you used to sign up for your account. If you have forgotten your password, select the "Forgot your password?" button at the bottom of the screen to request a reset link.

## HOW DO I SIGN UP FOR SUMMER CENTER?

Once logged into your account, click "Browse Registrations" then "Summer and Break Camps on the left hand side. You will register your child on a weekly basis, select the weeks you wish for them to attend.

### WHAT IS THE COST FOR MY CHILD TO ATTEND?

Summer Center is \$100 per week per member, except for shorter weeks that a holiday falls on. 4-day weeks are prorated to \$80 per member, 3-day weeks are prorated to \$60 per member.

A \$20 deposit per week is due at the time of registration which will be applied to the weekly fee at the time that payments are due.

Drop in hours are FREE! Members can be dropped off at The Club from 12:00 PM to 6:00 PM at no cost.

# PAYMENTS & FEES

## **DO YOU OFFER SCHOLARSHIPS?**

We do offer scholarships. Scholarship applications are available via MyClubHub and are due by Friday March 15, 2024 to be considered for a scholarship. Please note that not all families that apply will be granted a scholarship, and that scholarships will not likely cover the entirety of the summer or the entirety of a session. We have many families that need financial assistance and limited funding to provide.

## DO YOU OFFER PAYMENT PLANS?

We are able to offer payment plans, this will take your overall total and break it into smaller weekly payments. Please contact the Membership Desk Coordinator at your Club for details.

#### WHEN ARE PAYMENTS DUE?

#### A \$20 deposit per session is due at the time of registration.

Payments are due two weeks before the session your member is registered for. Below are the session names/dates as well as the payment date.

#### SESSION DATE

Session 1: May 28-31st Session 2: June 3-7th Session 3: June 10-14th Session 4: June 17-21st Session 5: June 24-28th Session 6: July 1-3rd Session 7: July 8-12th Session 8: July 15-19th Session 9: July 22-26th

#### **BILLING DATE**

Session 1: May 14th Session 2: May 20th Session 3: May 27th Session 4: June 3rd Session 5: June 10th Session 6: June 17th Session 7: June 24th Session 8: July 1st Session 9: July 8th

#### TOTAL DUE

Session 1: \$60 Session 2: \$80 Session 3: \$80 Session 4: \$60 Session 5: \$80 Session 6: \$40 Session 7: \$80 Session 8: \$80 Session 9: \$80

\*based on \$20 deposit paid at registration

#### DO YOU OFFER ANY FREE SUMMER PROGRAMMING?

YES! As long as your child is registered as a member and the \$20 membership fee has been paid, they are able to join us for Drop In hours! Members can be dropped off at The Club from 12:00 PM to 6:00 PM at no cost.

## HOW CAN I PAY MY REGISTRATION FEES AND DEPOSITS?

Fees and deposits can be paid through your account on the MyClubHub Parent Portal. You may also pay at the Membership Desk. We accept payment in the form of cash, card, and check.

## CAN I SET UP AUTOMATIC PAYMENTS ON MY MYCLUBHUB ACCOUNT?

Yes, you can set up automatic payments through your account on the My Club Hub Parent Portal. At checkout, select "set up payment" in order to enter information for a card you would like to keep on file or information for direct deposit from your bank account.

## WHAT HAPPENS IF I DO NOT PAY MY FEES ON TIME?

Failure to pay your deposits at the time of registration or the Break Camp fees by the scheduled date can result in your registration being canceled and your spot for that week being lost. Please be sure to pay your camp fees promptly in order to retain your member's registration. You can refer to the schedule above for information on when the balances will be posted to your account.

# WHAT IF I WANT TO PAY BEFORE THE DUE DATE?

If you would like to pay before the due date you are more than welcome to. Please note that paying in advance will leave a negative balance on your parent account until billing is ran on the scheduled date. You will not be charged twice, however, until the scheduled date it will not be linked to any particular week of camp.

## WHAT IS THE REFUND POLICY?

All deposits are non-refundable and non transferable with the exception of Camp Rock waitlist situations. Cancellation must be made 2 weeks prior to the payment due date to avoid being responsible for the full weekly fee. Please contact the Membership Desk Coordinator at your Club with any cancellation requests. If you have already paid the weekly fee, you must cancel your registration with the Membership Desk Coordinator 2 weeks prior to the start date of that week to receive a refund.

# MEMBER ELIGIBILITY

## HOW OLD DOES MY MEMBER NEED TO BE TO ATTEND SUMMER CENTER?

Members must be at least 5 years old and **have already attended Kindergarten**. Our Max age is 18 years old.

## IS MY MEMBER ELIGIBLE TO ATTEND SUMMER CENTER?

In order to support the success and safety of all registered members, it is important that participants are "Club ready." To assist in determining if a child is "Club ready" the following criteria have been developed:

- Able to participate in Club programs independently or with minor accommodations.
- Age 5\*\*-18 years old.
- Able to use the restroom independently or with minimal verbal prompting.
- Able to take direction and instruction from a staff person.
- Comfortable with, and able to interact in a group environment.
- Can successfully participate in a group with an adult to child ratio of at least 1 to 20 (one adult to every twenty youth)
- Interacts and participates in programs in a manner that is physically and emotionally safe for themselves and others.
- Does not require physical intervention for redirection, direction, assistance, or for any other reason.

## \*\*5-year-olds MUST have already attended Kindergarten in order to attend Summer Center.

## HOW DO I KNOW IF MY CHILD SHOULD BE IN THE YOUTH OR TEEN PROGRAM?

If your child is currently in K-4 grade they will be in the youth program at Summer Center, if they are currently in 5-11th grade they will be in the teen program.

# DROP OFF & PICK UP

### WHAT TIME CAN I DROP-OFF AND WHEN SHOULD I PICK UP?

Summer Center will run from 7:30am - 6:00 pm Monday- Friday. With the exception of weeks that The Club is closed for a holiday. We ask that you drop off between 7:30am and 8:45am so your child will be on time to attend their morning field trips.

## WHAT IS PICK-UP LIKE?

Adults should pick up members by 6:00 PM every day of Summer Center. The adult picking up each member needs to have either:

#### 1) A valid photo ID OR 2) The 4-digit pick-up code created at the time of member registration in MyClubHub.

Adults without a photo ID or the 4-digit pick-up code will not be allowed to pick up a member. This is for the safety of our members.

It may take a few minutes for your member to put down whatever fun activity they are doing and make it to the front desk with their belongings. Please be patient while waiting, and have a conversation with your member about moving more quickly if you are in a rush during pick-up time.

## WHAT IS THE LATE PICK UP POLICY?

There is a \$10 late fee for those children who are not picked up by 6:15 pm for summer & break days. There will be an additional \$1.00 for each minute thereafter. Given the limited capacity of the staff and the undue burden late pickups will cause, this policy will be strictly enforced.

If an emergency situation arises preventing the parent/guardian from picking up the child(ren) prior to closing time, it is the responsibility of the parent/guardian to coordinate alternate arrangements for pick up and to contact Club staff to let them know who will be picking up the child(ren).

Staff will make every effort to call parents/guardians and emergency contacts in case of a late pick up. If no one can be reached via phone within 30 minutes of the scheduled closing time, the police and Child Protective Services will be called.

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SUMMER KICK-OFF WEEK ~	SESSION 1 MAY 28-31
TIME TRAVELER WEEK	SESSION 2 JUNE 3-7
AKOUND THE WOKLD WEEK	SESSION 3 JUNE 10-14
MAD SCIENTIST WEEK ~	SESSION 4 JUNE 17-21
BE AN ARTIST WEEK	SESSION 5 JUNE 24-28
CARNIVAL WEEK ~	SESSION 6 JULY 1-3
SPORTS WEEK	SESSION 7 JULY 8-12
WACKY WATER WEEK	SESSION 8 JULY 15-19
JUNGLE WEEK	SESSION 9 JULY 22-26

# FIELD TRIPS & POOLS

### DO I NEED TO PAY EXTRA FOR THE POOL OR FIELD TRIPS?

No! Field trips and the pool will be covered in your camp fee. Members MUST be signed up for the morning program in order to attend field trips.

The only exception is for those who sign up for the drop- in program and want their member to go to the pool on specific days.

## WHAT IF MY CHILD ISN'T A GOOD SWIMMER?

In the membership application there was a question about your members level of swim experience. We will use that to determine how well of a swimmer they are. Bryan Park Pool also requires each child to take a swim test prior to getting into the pool. You are always welcome to opt out of having your child attend the pool field trip.

## WHAT TYPES OF FIELD TRIPS DOES THE MORNING PROGRAM TAKE?

The morning program takes a variety of field trips based on the weekly theme. Many of the field trips are local, with some being a little further away, such as to Indianapolis or Columbus, IN.

# WHAT TO PACK

## WHAT SHOULD MY MEMBER BRING TO SUMMER CENTER EVERY DAY?

Comfortable Shoes Water Bottle Lunch (that does not need to be heated) Swimsuit & towel on pool days Clothes that can get dirty Sunscreen Any medications needed Club Bucks A positive attitude!

## WHAT SHOULD MY MEMBER NOT BRING TO SUMMER CENTER EVERY DAY?

Stuffed animals Toys Pokémon cards Cell Phones (must stay in backpacks) iPads Laptops Weapons Pets Money Valuables

## **CLUB CONTACTS**

## ELLETTSVILLE CLUB

8045 State Road 46 Ellettsville, IN 47429 (812) 935-6970

Membership Desk: awilliams@bgcbloomington.org Unit Director: Noah Stevens nstevens@bgcbloomington.org

## FERGUSON CRESTMONT CLUB

1111 W. 12th Street Bloomington, IN 47404 (812) 336-6501

Membership Desk: fcdesk@bgcbloomington.org Unit Director: LaTonya Benson Ibenson@bgcbloomington.org

#### LINCOLN STREET CLUB

311 S. Lincoln Street Bloomington, IN 47401 (812) 332-2970

Membership Desk: lsdesk@bgcbloomington.org Unit Director: Justin Williams jwilliams@bgcbloomington.org

## OWEN COUNTY CLUB

2141 Shepard Patrick Road Spencer, IN 47460 PHONE TBD

Membership Desk: ocdesk@bgcbloomington.org Unit Director: TBD TBD@bgcbloomington.org